

### Online Ordering Password Resets (by system):

To reset your password for your online ordering account please follow the steps below for the appropriate system.

#### Integra / eSeries

Please visit the following link:

<https://whilive.integrahosting.co.uk/eseries/esr.elogin>

To reset your password, click on Forgotten Password and enter your username or email and you will be sent an email with a temporary password.

For Integra training/troubleshooting, please contact Satish Kumar or Wayne Godfrey (WHHT Finance). You can contact them via the Watford General switchboard or at:

[satish.kumar@nhs.net](mailto:satish.kumar@nhs.net)

[wayne.godfrey@nhs.net](mailto:wayne.godfrey@nhs.net)

### Oracle / iProc

Please follow the link below and click on either Oracle R12 Logon (ENHT) or ISFE Logon (CCGs) (N.B. this can only be accessed from an NHS network site):

<https://nww.sbs.nhs.uk/oraapps.html>

To reset your password click on 'Login Assistance' and enter your details into the form.

Click 'Send' to submit the form to Shared Business Services and you will receive an email containing a new password. This can take up to 15 minutes to appear.

### Supply Chain Online

Please visit the following link and click "Sign In" at the top left of the page:

<https://my.supplychain.nhs.uk/catalogue>

To reset your password, click on 'Forgotten your password' and enter your username/email into the form. Click 'Reset Password' to submit.

You will receive an email with a temporary password. Clicking the link in the email will load the login page.

You can then login using the temporary password, and will be prompted to create your own personal password.